

## Site

Wales Probation Service

## Name of project / initiative

Reportable Incidents

## Overview

Each weekday, Wales Probation send through a list of all their cases to Wales Police. Each police force then produces an automated daily incidents report which is shared by email with each probation PDU. Examples of “reportable incidents” covered in the police reports include: arrests, domestic violence call outs, MARAC referrals, suicide and self harm concerns, and safeguarding concerns. Case Administrators in each PDU record each reportable incident on Delius and notify the relevant probation practitioners that an RI has been received and requires attention.

## Its impact

The range of information shared by the police, and the fact that it is shared daily, means that probation practitioners can be made aware, in a timely fashion, of important information concerning the people on their caseloads and so help to inform their effective supervision. Aggregated data can also potentially be used to identify emerging issues, patterns of behaviour, etc to inform the way probation resources are deployed.

## What’s special about it

This arrangement is currently unique to Wales and it is the breadth and immediacy of the information provided which they feel makes it special.

## Wider applicability

Wales believe that similar arrangements could be rolled out across the rest of the UK, and that potentially much of the probation-end administration could be automated to reduce the staffing costs involved.

## For more information:

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See also: [Knowx.uk/WPS-KBT23\(1\).pdf](https://www.knowx.uk/WPS-KBT23(1).pdf) [PowerPoint presentation]